

Service: Housing														
Service Objective	Risk No.	Risk (Threat / Opportunity to achievement of service objective)	Gross Score (as it is if there are no measures in place to control the risk)			Existing measures to control risk (those in place and working)	Net Score (as it is now)			Actions	Manager Responsible	Target Score (when all actions are in place)		
			Likelihood	Impact	Gross Score		Likelihood	Impact	Net Score			Likelihood	Impact	Target Score
			(L)	(I)	(L x I)		(L)	(I)	(L x I)			(L)	(I)	(L x I)
Operational Service Delivery	EG1	Loss of Key personnel, particularly those in highly specialist roles- could result in financial and reputational loss and underperforming service not meeting customer needs.	Low	High	Med	Identify staff in other LA's or agencies. Follow absence management policies.	Low	Med	Low	Introduce job shadowing and mentoring to build contingency. Training for additional staff in high risk areas	ABC	Minimal	Low	Low

Likelihood and Impact Matrix

I M P A C T	High	Amber	Red	Red
	Medium	Green	Amber	Red
	Low	Green	Green	Amber
		Low	Medium	High
		LIKELIHOOD		